

- MEMORANDUM -

DATE: March 5, 2020
TO: Alameda County Behavioral Health (ACBH) Providers
FROM: Imo Momoh, MPA - Deputy Director/Plan Administrator
SUBJECT: **New and Revised ACBH Policies and Procedures**

Dear ACBH Stakeholders:

ACBH has recently issued new or revised Policies and Procedures (P&Ps). The P&Ps are available through the hyperlinks provided below:

Integrated (Mental Health & Substance Use Disorder)

- [Accessibility of Services \(Access Integrated #100-2-4\)](#)
- [Client Right to Request Amendment of Health Records \(Beneficiary Protection #300-3-1\)](#)

Mental Health Only

- [Adult and Older Adult System of Care Coordination Medi-Cal Specialty Mental Health Services \(Access #100-2-5\)](#)
- [Adult and Older Adult Specialty Mental Health Consumer Care Transitions \(Access #100-2-6\)](#)
- [Implementing Mental Health Child & Family Teams \(Children's System of Care #403-3-1\)](#)
- [Provisions, Protocols, and Criteria for Identifying and Providing Intensive Services to Children/Youth in the Katie A. Subclass \(Children's System of Care #403-4-1\)](#)
- [Implementation of AB 1299 Presumptive Transfer for Foster Youth Placed Out of County \(Children's System of Care #403-5-1\)](#)
- [Mobile Crisis Team Services Policy and Procedure \(Crisis Services #404-1-1\)](#)
- [Eating Disorders \(Client Care #406-1-1\)](#)
- [Designation for Mental Health Professionals to Initiate 5150/5585 Holds \(Medical Director #503-1-1\)](#)

Substance Use Disorder Only

- [Drug Medi-Cal Organized Delivery System \(DMC-ODS\) Care Coordination, Continuity of Care, and Transition of Care of Medi-Cal Specialty Mental Health, Substance Use Disorder, and Primary Care Services \(ACCESS-SUD #150-1-3\)](#)

Administrative

- [Development, Approval, Dissemination, and Revision of Alameda County Behavioral Health Policies & Procedures \(Policy on Policies #000-1-1\)](#)





In a few weeks, ACBH will launch a *Policy and Procedure Manual* page on the provider website. The purpose of the *Policy and Procedure Manual* is to ensure that everyone associated with ACBH operations is aware of, and has access to, various requirements under federal, state, and local laws and regulations.

If you have any questions please contact Sophai Lai, Quality Improvement Senior Program Specialist, at Sophia.Lai@acgov.org.

Thank you.

